## Peer Assessment Committee College of Physicians and Surgeons of New Brunswick

# PEER ASSESSMENT REPORT AFTER HOURS CLINIC

Please write legibly and forward completed form to the Peer Review office as quickly as possible.

(PLEASE USE BLACK INK)

PAC#

Type of Practice:

Group: \_\_\_\_\_\_ Solo: \_\_\_\_\_

Is this a reassessment? Yes \_\_\_\_ No \_\_\_\_

Date of Assessment: \_\_\_\_\_\_

Assessor Name: \_\_\_\_\_\_

Assessor Signature: \_\_\_\_\_

#### 1. Clinical Practice - New Presentations/Acute Condition Management

Please assess, based on the records, and through your interview with the physician, the appropriateness of the physician's actions in dealing with new patients or known patients presenting a new complaint or condition. New presentations will often involve the formulation of a diagnosis and recommendation(s) for treatment.

New Presentations/Acute Condition Management	Appropriate	Appropriate with Suggestions	Concerns	N/A
<ol> <li>Chief complaint(s) is/are clearly stated, the duration of symptoms noted; functional inquiry is</li> </ol>				
2. Physical examinations performed with positive/negative physical findings are				
3. In psychiatric illnesses, the presence of physical illness has been assessed to determine its influence, if any, on psychiatric symptoms.				
4. The family and past history (including significant negative observations, psychiatric illnesses, etc.) is maintained.				
5. Investigation of the complaint/condition is				
6. Requested lab tests, x-rays or other diagnostic investigations are clinically indicated and are				
7. The chief complaint, history, physical findings and investigations lead to an appropriate diagnosis or provisional diagnosis which is				
8. The treatment plan is				
9. Medications in type, dose and duration ar	9			
10. Discussion regarding medication side- effects is				
11. Follow-up of acute conditions is				
12. Follow-up of abnormal test results is				
13. Requests for referrals are				
14. Emergency problems are dealt with quickly and in a manner which is				
Section Recommendation	Appropriate	Appropriate with Suggestions	Concerns	N/A
New Presentations/Acute Condition Management				

No concerns/suggestions:		
Comments:		

#### 2. Clinical Practice - Management of Patients with Ongoing/Chronic Conditions

Please consider the evidence found in the records and, through your interview with the physician, the appropriateness of the physician's actions in dealing with patients with chronic conditions. Conditions will usually require long-term monitoring.

	Management of Patients with Ongoing/Chronic Conditions	Appropriate	Appropriate with Suggestions	Concerns	N/A
1.	The patient history is				
2.	Physical examinations performed with positive/negative physical findings are				
3.	Requested lab tests, x-rays and other investigations are clinically indicated and				
4.	Co-morbidities are evaluated and considered in the treatment plan.				
5.	Management/treatment plans are periodically reviewed and		•		
6.	Long-term medications in type, dose and duration are				
7.	All medications are periodically reviewed and monitored.				
8.	Discussions regarding medication side- effects are				
9.	Follow-up of patients suffering from chronic conditions is				
10.	Follow-up of abnormal test results is				
	Requests for referrals are				
12.	Narcotic addiction screening is				
13.	Narcotic addiction monitoring is				
	Medication diversion (i.e., distribution of medications to other individuals) monitoring is				
15.	Narcotic prescribing is				

	.2(	(a)	Clinical Practice	Management of S	pecific Disease	<b>Entities</b>
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Supplemental report forms, including clinical practice guidelines relevant to those diseases to be reviewed are attached. Please include only those that apply when submitting this report. It is important to note that these guidelines are meant to be of assistance to assessors in making observations. They should not be taken as standards of any of the Atlantic Provinces Licensing Authorities.

If unable to review any of the above, please	explain:			
Section Recommendation	Appropriate	Appropriate with Suggestions	Concerns	N/A
Management of Patients with Ongoing/Chronic Conditions				
o concerns/suggestions:				
Comments:				

## 3. Clinical Practice - Health Maintenance (as applicable)

No concerns/suggestions:

Please consider the evidence found in the records and, through your interview with the physician, the appropriateness of the physician's actions in well care visits and preventive health maintenance. This includes patient visits for annual check-ups, screening, etc.

	Health Maintenance	Appropriate	Appropriate	Concerns	N/A
		PP P	with		,
			Suggestions		
1.	Periodic discussion of health maintenance				
	(e.g. regarding smoking, alcohol consumption,				
	obesity, lifestyle etc.) is				
2.	Periodic general assessments are performed.				
3.	Use of age-related familial disease screening				
	(e.g. mammography and colorectal) when				
	indicated is				
4.	Well baby visits are conducted (e.g.				
	immunizations, growth monitoring,		•		
	developmental milestones, etc.).				
5.	Prenatal care is performed in a manner which				
	is				
6.	Adult immunizations are performed in a				
	manner which is				
					27.6
	Section Recommendation	Appropriate	Appropriate	Concerns	N/A
			with		
	TT - Inl. W. C		Suggestions		
	Health Maintenance				

Comments:		

Please check the box that best reflects your opinion of the statement, considering the appropriateness of the physician's actions in both the evidence found in the records and, through your interview with the physician.

Continuity of Care and Referrals	Appropriate	Appropriate with Suggestions	Concerns	N/A
1. Referrals and indications and choice of referral destination are (i.e. all patients that need to be referred have been)				
Acute conditions that were treated through referral are followed-up				
3. Operative notes are followed-up				
4. Well baby visits are conducted (e.g. immunizations, growth monitoring, developmental milestones, etc.).				
5. Hospital discharge recommendations are followed up				
6. Pathology reports are followed-up				
7. Evidence exists that communication with the consulting/referring physician to maintain continuity of patient care (e.g. new medication(s) and/or changes to the patient's medication regimen) is				
Section Recommendation	Appropriate	Appropriate with Suggestions	Concerns	N/A
Continuity of Care and Referrals	·			

vo concerns/sugge	suons:			
<b>Comments:</b>				

Psychosocial Care	Appropriate	Appropriate with Suggestions	Concerns	N/A
1. Counselling sessions are (i.e. include the physician's input and also information regarding the patient's response and future				
care plans)  2. In reference to specific clinical situations, patients are referred to support				
groups  3. Recognition and management of family violence or abuse is				
4. Utilization of local social services/agencies in the community is				
5. Patient education materials and resources are available to patients				
6. Psychotherapy sessions (i.e. include documentation of critical interventions, the physician's input, the patient's response, future care plans, frequency of sessions, etc.) are				
7. Diagnostic assessments – formulations are				
8. Provisional diagnosis consistent with current DSM or ICD criteria (considering co-morbidities and differential diagnoses) is				
9. Mental status examinations are				
10. Management of suicidality is 11. Management of homicidal risk is				
12. Management of doctor-patient relationships (i.e., boundaries, transference, counter-transference, etc.)				
is				
13. Termination planning is 14. The use of psychotropic medication(s) is				
Section Recommendation	Appropriate	Appropriate with Suggestions	Concerns	N/A
Psychosocial Care				



# 6. Medical Records - Record Keeping & Patient Management Tools

Reco	ord Keeping & Patient Management Tools	Appropriate	Appropriate with Suggestions	Concerns	N/A
1.	The record system that allows for ready retrieval of an individual patient file is				
2.	The mechanism that notifies the physician when consultant reports and/or laboratory reports have been received is		_		
3.	The mechanism that ensures that all investigation, consultation and laboratory reports have been reviewed, with appropriate action taken (if required), is				
4.	The record is organized.				
5.	Documentation of the consultation record to the referring doctor is				
6.	Patient Summary Sheet(s) (e.g. Cumulative Patient Profile) is/are				
7.	In the event that more than one physician is making entries in the patient chart, each physician is identified.				
8.	Growth charts are				
9.	Antenatal Charts are				
10.	Psychiatric forms are used.				
11.	Allergies are clearly identified.				
12.	Immunization records are				
13.	Flow sheets for chronic conditions are				
14.	Flow sheets for health maintenance are				
	Section Recommendation	Appropriate	Appropriate with Suggestions	Concerns	N/A
Reco	ord Keeping & Patient Management Tools				

### 6. (a) Medical Records - Required Components of the Medical Record

Req	uired Components of the Medical Record	Appropriate	Appropriate with Suggestions	Concerns	N/A
1.	The legibility of the record to the assessor is				
2.	Documentation of the patient's name, sex, telephone number, address and date of birth is				
	Documentation of the patient's Health Card number (if the patient has a Health card) is				
	For a consultation, documentation of the name of the primary care physician and of any health professional who referred the patient is				
5.	The date of each professional encounter with the patient is documented.				
6.	The start and stop times for psychotherapy and counselling encounters are recorded.				
7.	Patient histories are recorded.				
8.	Functional inquiries are recorded.				
9.	Diagnoses are recorded.				
	Investigations are recorded.				
	Results are recorded.				
12.	Each treatment prescribed or administered by the physician (dose, duration, quantity) is recorded.				
13.	Notation of professional advice given by the physician is recorded.				
14.	Notation of particulars of any referral made by the physician is recorded.				
	Section Recommendation	Appropriate	Appropriate with Suggestions	Concerns	N/A
Req	uired Components of the Medical Record				

# 6.(b) Medical Records - Required Electronic Medical Records Components (if used)

Required Components of the Electronic Medical Record	Appropriate	Appropriate with Suggestions	Concerns	N/A
1. The system provides a visual display of the recorded information.				
2. The system provides a means of access to the record of each patient by the patient's name and, if the patient has a health number, by the health number.				
3. The system is capable of printing the recorded information promptly and is				
4. The system is capable of visually displaying and printing the recorded information for each patient in chronological order.				
5. Confidentiality is maintained.				
Section Recommendation	Appropriate	Appropriate with Suggestions	Concerns	N/A
Required Components of the Electronic Medical Record				

No concerns/suggestions about medical records:

Comments:		

Comments (cont.):
7. Patient Record Summary
On the following page, please record the patient charts reviewed. Each note should include a patient dentifier, such as initials or chart number and date of birth, <b>(please – no full names)</b> ; the date of visit, the presenting problem and your comments. Include each chart, whether or not there are concerns or suggestions. If care is appropriate or exemplary, please ensure this is indicated in the "comments" section.
Between 15 and 25 charts should be reviewed. If this is not possible, please comment below:

Patient Identifier	Date of Visit	Complaint/Problem	Comments or Suggestions
(			
	7		

8.	Recommendation and Comments about this Assessment				
	Category 1 Satisfactory	Category 2 Reassessment	Category 3 Interview		